

Through the "Company Policy", the RMG Management hereby declares its commitment to the development and implementation of a Quality and Environment Management System capable of steering the company toward:

- The continuous improvement of its performance;
- Meeting Customer expectations;
- Compliance with mandatory requirements;
- Environmental protection.

Therefore, the Management undertakes to assess the reference organisational context annually, taking into account the needs of relevant stakeholders and to assess risks and opportunities for each company process.

Lastly, the Management undertakes to set and pursue appropriate Quality and Environment-related goals.

Commitment to pursue Quality goals:

As RMG Management we strive toward meeting the Customer's needs, to consolidate and improve relations with customers and to increase the domestic and international market share, by staking on the following points:

- **Innovation:** willingness to evaluate the feasibility of new products, through collaboration between the in-house Chemical Laboratory and the Customer;
- **Product quality:** commitment to avoid any type of complaint by refining analysis and research methods both on incoming and outgoing materials;
- **On-time delivery.**

These goals are pursued through effective management of:

- ✓ **Staff:** constant adaptation of staff skills to structural and process changes through training programs, stimulating the interest of employees by focusing on individual attitudes;
- ✓ **Raw Materials:** maximum exploitation of scrap collection by developing sorting systems and the massive use of laboratory analysis;
- ✓ **Plants:** renovation or supplementation of plants with automated systems to facilitate and improve working conditions.

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Commitment to pursue Environmental goals:

As RMG Management we consider environmental protection to be a strategic goal and, to this end, we consider it of paramount importance to commit to:

- Comply with all local, regional and national environmental laws and regulations;
- Carry out an overall analysis of all flows of material and energy which may be relevant to the environment as a basis for continuous improvement;
- Raise awareness on environmental issues among employees, suppliers and customers so as to encourage responsible behaviour by spreading the core principles of the environmental management system.

We - at RMG - also undertake to prevent pollution by staking on constant reduction of environmental impacts through:

- ✓ Use and strive for the best economically possible technical standards;
- ✓ Maximum attention in the control of its supplies, especially as pertains to waste;
- ✓ Adoption of specific controls aimed at minimising possible accidental events and their environmental impacts;
- ✓ Constant involvement of customers, the public and the authorities in anything concerning the environment.

Recognising in the Quality and Environment Management System, in compliance with the UNI EN ISO 9001 and UNI EN ISO 14001 standards, a tool for achieving these goals, we - as the RMG Management - confirm our commitment to provide the means and resources required for its continued maintenance and improvement.

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The Management

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