Through its company policy RMG Management aims to declare its own commitment in the development of a Quality and Environment Management System able to lead the company to:

- Continuous improvement of its performances.
- Satisfaction of Customer's expectations.
- Compliance with compulsory requirements.
- Environmental protection.

RMG Management puts effort into annual analysis of the organisational context, also considering principal stakeholders' needs, and into analysis of risks and opportunities for every single company process.
Suitable targets in terms of Quality and Environment are also fixed and RMG Management works hard to pursue them.

Commitment to Quality targets pursuit:

RMG Management is inclined to satisfy Customers' needs, to strengthen and improve the relationships with them and to increase national and international market share, getting the leverage over following aspects:

- Innovation: availability in evaluating new products' feasibility, thanks to the cooperation between its internal Lab and the Customer.
- Products' quality: continuous improvement of analysis and research methods, both on incoming and outgoing materials, in order to avoid any kind of dispute.
- On-time deliveries.

Quality targets are pursued through an effective management of:

- ✓ Human resources: continuous adaption of human resources' skills to structural and procedural modifications through training programmes, also stimulating officers' interest according to singular attitudes.
- ✓ Raw materials: maximal evaluation of collection scraps through the development of sorting systems and a wide use of the analytical lab.
- ✓ Facilities: renewing and integration of the facilities with automated systems in order to facilitate and improve working conditions.

Commitment to Environment targets pursuit:

RMG Management considers environmental protection as a strategic target and for this purpose commits with priority to:

- Fulfilling environmental rules and norms, from the local to the regional and national ones.
- Conducting the overall analysis of every material and power flow that could be environmentally relevant, as a basis for a continuous improvement.
- Sensitising collaborators, suppliers and customers sensitising to environmental subjects in order to stimulate a responsible behaviour, through the dissemination of fundamental principles of the Environmental Management System.

Furthermore, RMG commits to pollution prevention, aiming to a continuous decrease of its environmental impacts through:

- ✓ Utilisation and research of the best technical standards that are economically feasible.
- ✓ Maximal attention to its supply control, especially regarding wastes.
- ✓ Adoption of specific controls suitable for minimising incidental events and related environmental impacts.
- ✓ Continuous involvement of customers, public and authorities regarding all that concerns environment.

By acknowledging Quality and Environment Management System, consistent with regulatory standard UNI EN ISO 9001 and UNI EN ISO 14001, as a way to reach abovementioned targets, RMG Management confirms its own commitment to provide necessary tools and resources in order to continuously maintain and improve it.

Data: 22/01/2018

RMG Management